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# Certificate of Approval

This is to certify that the Management System of:

## Dubai Health Authority

SAS Building, Al Jaddaf, Dubai, United Arab Emirates

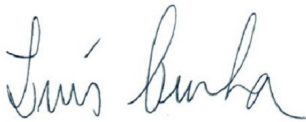
has been approved by LRQA to the following standards:

### ISO 10002:2018

Approval number(s): ISO 10002 – 00047390

#### The scope of this approval is applicable to:

Handling Customer Feedback process through the Customer Happiness Department and Clinical Governance Committees Office in Dubai Health Authority Head Quarters located in the SAS Building, Al Jaddaf location



**Luis Cunha**

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Area Operations Manager - North Asia & SAMEA

Issued by: LRQA Limited – Dubai Branch

